

TERMS AND CONDITIONS

- 1. Children attending parties must be supervised at all times whilst they are on our premises by an adult responsible for them.
- 2. All children remain the responsibility of the parents and adult helpers at all times. We recommend at least one adult for every five children. We reserve the right to stop parties that are not suitably supervised.
- 3. Adults can join in with the Laser Combat activity if they wish at the same rate of £29.95 each.
- 4. Our Troop Commanders are **NOT** supervisors they are here to help organise your group and make sure you have a structured party.
- 5. All personal possessions, including birthday gifts, remain your responsibility and the Management Team cannot be held responsible for their loss or damage.
- 6. Wash any soiled clothes immediately on your return home.
- 7. Please note unless you have booked an exclusive use birthday party (x40 Players) there are no exclusively reserved areas in the Laser Combat Zone or Mess Tent, you may be participating in games with other parties.
- 8. If your number changes from what was originally booked please contact us to update us at least 48 hours before the party of your final numbers, the final balance will be due 48 hours before your party based on these final numbers given. Please note if you fail to notify us of a change in numbers & they increase it may not be possible to provide additional food at such short notice.
- 9. Customers are permitted to bring their own birthday cake(s) and candles if required.
- 10. Please report any accident or injury to your Troop Commander.
- 11. If you have to cancel your party for any reason, please be aware the £50 deposit is non refundable.
- 12. The balance for the party can be paid by credit/debit card.
- 13. Minimum players
- 14. Please note you will be charged for a minimum of 10 players if you arrive with less.
- 15. For cancellataions made within 2 weeks of your party, 50% of your total booking cost will be refunded.

For All other parties

- 1. All personal possessions, remain your responsibility and the Management Team cannot be held responsible for their loss or damage.
- 2. Wash any soiled clothes immediately on your return home.
- 3. Please note unless you have booked an exclusive use birthday party (x40 Players) there are no exclusively reserved areas in the Laser Combat Zone or Mess Tent, you may be participating in games with other parties.
- 4. If your number changes from what was originally booked please contact us to update us at least 48 hours before the party of your final numbers, the final balance will be due48 hours before your booking. Please note if you fail to notify us of a change in numbers & they increase it may not be possible to provide additional food at such short notice.
- 5. Please report any accident or injury to your Troop Commander.

- 6. If you have to cancel your party for any reason, please be aware the £50 deposit is non refundable.
- 7. The balance for the party can be paid by credit/debit card.
- 8. Minimum of 15 players, please note if you arrive with less than 15 players you will still be charged for 15 players.
- 9. For cancellataions made within 2 weeks of your party, 50% of your total booking cost will be refunded.